

Based on international standards, BASF's Compliance Program combines important laws and company-internal policies – often exceeding legal requirements – with external voluntary commitments to create a framework that regulates how all BASF employees interact with business partners, officials, colleagues and society. The Compliance Hotline can be used by employees and other interested persons to report any suspected or actual violation of law or Company policy.

Compliance Hotlines

| Europe | Hotline-No. |
|--------------------------------------|-------------------------------------|
| Germany | 0800 7142128 |
| Austria | 0800 187 3689 |
| Switzerland | 0800 561996 |
| Italy | +39 02 29063302 / +39 02 29063311 |
| Spain and Portugal | 00 800 3772 6652 |
| Netherlands and Belgium | +32 3 2036337 |
| United Kingdom and Ireland | +44 0800 374199 |
| Denmark | +45 8088 4368 |
| Finland | +358 0800 116773 |
| Norway | +47 800 14870 |
| Sweden | +46 0200 285415 |
| Latvia | +371 8000 26 70 |
| Lithuania | +370 8800 30 44 |
| Poland | +48 61 843 07 77 |
| Czech Republic | +421 2 572 00 444 |
| Slovakia | +421 2 572 00 444 |
| Hungary | +36 1 7001488 |
| Bulgaria | +359 2 98 09 445 |
| Romania | +40 21 31 66 811 / +40 744 91 74 04 |
| Croatia | +38514925425 |
| Slovenia | +386 1 438 0021 |
| Serbia | +381 11 20 76 850 |
| Russia and Belarus | +7 495 7873000 |
| Ukraine | +380 95 282 6127 |
| Turkmenistan, Kazakhstan, Uzbekistan | +7 7273 544 311 |
| Azerbaijan | +994 12 404 5555 |
| Turkey | +90 212 2270 201 |
| Greece | +30 800 11 59999 |

| Africa and Middle East | |
|--|----------------------------------|
| Middle East and Egypt | +90 212 2270 201 |
| Africa | +27 11 476 1776 |
| North America (incl. Central America) | |
| USA and Canada | 1-800-241-1280 |
| Mexico | 01-877-433-3051 |
| Costa Rica | 0800-011-4114 / 800-241-1280 |
| Rep. Dominica | 1-888-7515-458 |
| El Salvador | 800-1785 / 800-241-1280 |
| Panamá | 800-2288 / 800-241-1280 |
| Honduras | 800-0123 / 800-241-1280 |
| Guatemala and Nicaragua | 999-91-90 / 800-241-1280 |
| South America | |
| Brazil | 0800 887 0591 / +55 11 2071 4865 |
| Argentina | 0800 888 8555 / +54 11 4788 5112 |
| Colombia | 018005540025 / +54 11 4780 2251 |
| Chile | 800104951 / +54 11 4780 2251 |
| Ecuador | 1800010275 / +54 11 4780 2251 |
| Paraguay | 0098005410021 / +54 11 4788 5112 |
| Peru | 80053123 / +54 11 4780 2251 |
| Uruguay | 0004054518 / +54 11 4780 2251 |
| Venezuela | 8001005595 / +54 11 4780 2251 |



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| Asia Pacific | Hotline-No. |
|------------------------------|-------------------------------------|
| Australia | +61 2 9258 6119 |
| Bangladesh | +880-2 9550705 |
| China, Taiwan, Hong Kong | +86 21 6275 8810 |
| China: BASF-YPC Company Ltd. | +86 25 68156198 |
| India | +91-22 6760 6099 |
| Indonesia | +62-21 70884203 |
| Japan | +81 3 6271 9723 |
| Korea | +82 2 3703 8700 |
| Malaysia | +60 3 1800-885-130 |
| New Zealand | +64-9 977 5077 |
| Pakistan | +92 21 3452 6398 |
| Philippines | +63 2 758 1278 |
| Singapore | +65 65369209 |
| Sri Lanka | +91-11 4621939 |
| Thailand | +66 2 5132628 |
| Vietnam | +84 28 3821 2357 / +84 24 3824 8522 |