

Privacy Statement Visitors

BASF attaches immense importance to the protection of privacy. In this Privacy Statement, we would like to inform you about the way in which we manage your personal data and how your rights are safeguarded.

This Privacy Statement provides answers to the following questions:

1. What personal data do we use and where does it come from?
2. Who is responsible for the processing of your personal data ("Data Controller")?
3. Why do we process your personal data?
4. On what basis do we process your personal data?
5. Who do we share your personal data with?
6. How long do we keep your personal data?
7. What rights can you exercise regarding your personal data?
8. What can you do if you have a complaint about the processing of your personal data?
9. What safeguards apply when your personal data leaves the European Union?
10. How do we protect your personal data?
11. Are you obliged to provide your personal data to BASF?
12. Changes to this Privacy Statement.

1. What personal data do we process and where does it come from?

The personal data we receive from you includes:

1. identification data such as first name, last name, your position;
2. contact details such as place of residence and/or residence or the address of your employer or the organization you represent, possibly your telephone number (fixed and/or mobile), and your e-mail address);
3. personal characteristics such as age, date of birth, place of birth;
4. other data such as:
 - a) electronic location data (the location where you are when you log in with your visitor badge)
 - b) images from surveillance cameras and other images such as camera recording, photographic recording, video recording, digital photos, etc.;
 - c) sound recordings, such as when you call the emergency call center;
 - d) data in the context of reports of complaints, incidents or accidents;
 - e) the number plate of your vehicle (if you are entering the site by car);
 - f) information generated when using the wireless network for visitors (WLAN BASF4Guests, e.g. IP addresses).

Certain personal data are qualified as "sensitive personal data", such as data concerning physical health or fitness. BASF will only process this sensitive personal data if necessary and to the extent permitted by applicable regulations (e.g. in the case of first aid provided by our medical service).

As a rule, we receive the personal data directly from you as a result of your visit to BASF Antwerpen NV. In the exceptional cases that we do not receive personal data directly from you, we will inform you accordingly.

2. **Who is responsible for the processing of your personal data ("Data Controller")?**

In general, BASF Antwerpen NV is responsible for the processing of this personal data. If you have any questions, comments or complaints regarding the processing of your personal data, please contact the Data Protection Coordinator ¹ of BASF Antwerpen NV

For BASF Antwerpen NV, this is:

Nick Oostvogels

Scheldelaan 600

2040 Antwerp,

Belgium

Phone: +32-3-561 29 55

E-mail: mijnprivacy@basf.com

¹ The Data Protection Coordinator is the local representative of BASF Antwerpen NV. He acts as a coordinator between the local organisation and the BASF Group's Data Protection Officer.

3. Why do we process your personal data?

We process your personal data for the following purposes:

1. In order to provide you with access to our site and to ensure your security, you will receive a visitor's badge based on your registration as a visitor;
2. Security of the site, both with regard to persons present and with regard to the security of the individual production facilities and buildings on the site, including by means of cameras in accordance with the applicable legislation;
3. Managing incidents and crisis situations, including through the use of an emergency call center;
4. Protection of the company's assets;
5. Responding to requests for information from various authorities such as e.g. social inspection, environmental inspection, tax inspection and on the other hand on the basis of other legal obligations;
6. To establish, exercise or substantiate a legal claim or to defend oneself against a legal claim that has been instituted, and consequently also the management of these disputes in which BASF Antwerp is a party. In general, defending the interests of BASF Antwerp vis-à-vis official bodies and authorities in general, including before instituting legal proceedings;
7. Providing medical first aid in the event of incidents and accidents.

If we intend to process personal data for other purposes, we will inform you in advance.

4. On what basis do we process your personal data?

For BASF Antwerpen NV, the collection, storage and processing of personal data is not an end in itself. All personal data is processed in the context of a legitimate purpose that is part of our activities as a chemical production company.

Therefore, we will collect, store and process personal data:

1. If we have a legal obligation to do so (Art. 6 Lot. 1.c GDPR) such as, in particular, in the performance of obligations such as SEVESO company and port facility (ISPS); and/or
2. if we are of the opinion that the processing of your personal data is necessary for the purposes of the legitimate interests pursued by the company or a third party (e.g. a public authority) (Art. 6 Lot 1.f GDPR), unless your fundamental rights, freedoms or interests should prevail and your normal and reasonable expectation of privacy would be violated. In this context, we process your personal data, among other things, to be able to provide you with access to our site, to secure our site against, among other things, access by unauthorized persons, to provide for your and our security, in the context of the execution of an agreement.

When we process sensitive personal data, this is done for the purpose of protecting your vital interests (e.g. medical first aid in the event of an accident or illness) (Art. 9 Lot 2.c GDPR). In addition, these special categories of personal data may necessarily need to be processed in the context of establishing, exercising or defending legal claims or when courts are acting within the framework of their jurisdiction (Art. 9 Lot 2.f GDPR). In exceptional cases, we will ask for your consent before processing your personal data.

5. Who do we share your personal data with?

Within BASF Antwerpen NV, your personal data will only be shared with services (e.g. Site Security) who need this information for the fulfilment of legal obligations, as well as for the protection of the legitimate interests of the company.

In order to fulfil legal obligations or to be able to realize the legitimate interests of the company, external service providers may be used. We make detailed contractual arrangements with these external service providers on how they should manage the personal data we provide. In these cases, too, the processing of your personal data will only be within the purposes as described in this Privacy Statement. In addition, BASF will only collaborate with companies that comply with the applicable legislation on the protection of personal data.

In certain cases, ICT service providers and their staff may have access to your personal data, as far as this is necessary to ensure the proper functioning of our ICT systems.

Finally, personal data may be shared with third parties when this is necessary for compliance with legal obligations. These include:

1. Public services (e.g. NSSO, FPS Finance);
2. Inspection services of the competent Federal or Regional Public Services;
3. Police forces or other services with police powers;
4. International organizations (e.g. European Commission, European Funds for obtaining grants);
5. Courts and tribunals;
6. ...

7. How long do we keep your personal data?

BASF will retain your personal data for as long as it is necessary for the purpose for which it was collected, considering the applicable legal provisions.

The retention periods of the images from our surveillance cameras are a maximum of 30 days.

For specific processing operations, and certainly for those processing operations for which your consent is requested, we will inform you separately about the retention period of your personal data in the context of that specific processing.

8. What rights can you exercise regarding your personal data?

Based on the GDPR, you have the right to request access to the personal data you have provided to us and to correct this personal data if it turns out to be incorrect. You also have the right, in certain circumstances, to request the erasure of one or more personal data or to restrict or stop the processing of certain personal data (see in particular on the right to object). The GDPR also provides for a right to transfer your personal data.

Any request to exercise one or more rights will be assessed in terms of reasonableness and proportionality. On that basis, we reserve the right to reject excessive requests, after consultation, during which we will explain our position.

Right to object

If we process your personal data on the basis of a legitimate interest, you may object to this on the grounds of specific, special reasons specific to your situation. The processing of that specific data will then be restricted or discontinued, unless we can demonstrate that there are legitimate grounds which override your personal interests, rights and freedoms, or for the establishment, exercise or defense of legal claims.

9. What can you do if you have a complaint?

If you have a complaint about how BASF Antwerpen NV processes your personal data, you can always address this complaint to the Data Protection Coordinator of BASF Antwerpen NV (see details above). He will assess your complaint in full independence and confidentiality and, where necessary, take appropriate action. To this end, the Data Protection Coordinator may consult with the Data Protection Officer of the BASF Group.

You also have the right to lodge your complaint with the data protection authority. In Belgium, the data protection authority is the following:

Data Protection Authority Drukpersstraat 35
1000 Brussels
Mail: contact@apd-gba.be
Phone: 02 274 48 00, 02 274 48 78 (First-line help for questions)
Fax: 02 274 48 35

10. What safeguards apply when your personal data leaves the European Union?

If we transfer your personal data to a service provider or another company within the BASF group, which is not established in the European Union, it will only be disclosed when the European Commission has confirmed that the security level of this third country is adequate or when other security measures (such as binding corporate rules or EU standard contractual provisions) apply.

11. How do we protect your personal data?

BASF strives for high standards in terms of the security of its IT systems against unauthorized access. Only authorized persons have access to your data, on the basis of a personal login and password and only via a secure internet or intranet connection. Consultation of personal data is only permitted to those persons who are authorized to do so and as far as this information is relevant in the context of their specific mission.

In addition, appropriate technical, physical and organizational measures have been implemented to protect your data against unauthorized or intentional deletion, alteration or disclosure and against misuse, damage and theft. If you would like to know more about these measures, please contact the Data Protection Coordinator.

12. Are you obliged to provide your personal data to BASF?

In the context of your visit to BASF, you are required to provide your personal data. Without this personal data, we will not be able to provide you with access to our site and we will not be able to comply with our legal obligations.

13. Changes to this Privacy Statement

This Privacy Statement is subject to change. The most recent version can always be found on our website (www.basf.com > BASF in Belgium – Start > Organization / BASF Antwerp > About the site Visit the site). The date on which this text was last modified can be found in the footer of this document. Please check regularly for an updated version to be published, as these changes will apply to your personal data from the date of their publication).