

Press Release

BASF's Global Business Services to establish a Global Service Hub for Finance and HR services in Hyderabad

- **BASF's Letter of Intent handed over to the Government of Telangana**
- **Strengthening BASF's presence in India through expanded business service capabilities**

May 05, 2026, Hyderabad, India – BASF's Global Business Services, the global service organization of BASF, is set to open a new Global Service Hub in Hyderabad, India, in the second quarter of 2026. The announcement was made during a press briefing in Hyderabad and marked by the handover of a Letter of Intent (LoI) to the Hon'ble Shri Duddilla Sridhar Babu, Hon'ble Minister for Information Technology, Electronics, Communications, Commerce & Industries and Legislative Affairs, Government of Telangana.

The new Global Service Hub will operate from India under "BASF Global Business Services Private Limited," strengthening BASF's global service delivery network and underscoring BASF's long-term commitment to India as a strategic location for integrated Finance and HR services.

Hyderabad was selected following a structured evaluation process, including on-site assessments of multiple locations. "With the opening of our Global Service Hub in Hyderabad, we are creating a strong foundation for the future of Global Business Services," said Tobias Dratt, President of Global Business Services at BASF. "Hyderabad offers the right ecosystem and talent base to support scalable, high-quality services for BASF's businesses worldwide."

“This announcement reflects the growing global confidence in Telangana as a trusted hub for critical enterprise functions. BASF’s decision to establish its Global Business Services presence in Hyderabad builds on the city’s globally recognized leadership in life sciences. As home to one of the world’s largest pharmaceutical and vaccine ecosystems, alongside a rapidly advancing IT & AI base, Hyderabad offers a powerful combination of scientific depth and digital capability. With strong research infrastructure, global industry presence, and a highly skilled talent pool, Telangana is positioning itself as a strategic hub for integrated life sciences and technology operations at scale”, said Shri Duddilla Sridhar Babu, Hon’ble Minister for Information technology, Electronics, Communications, and Industries, Legislative Affairs, Government of Telangana. The establishment of BASF’s Global Services Hub will bring a new set of high-skilled roles to Hyderabad across key functions. It further strengthens the city’s role as a centre for core enterprise operations, where global companies are increasingly managing critical business functions alongside delivery.

Hub build-up and Talent focus

Through the Global Service Hub, BASF’s Global Business Services will progressively build up its operations in Hyderabad over the coming years. Recruitment will ramp up in a phased and sustainable manner, with a strong focus on attracting highly skilled talent and fostering diverse teams.

The new Global Service Hub in Hyderabad will further strengthen the global business service delivery alongside BASF’s existing Hubs in Berlin (Germany), Kuala Lumpur (Malaysia), and Montevideo (Uruguay).

The Integrated Services Engine Behind BASF’s Global operations

Global Business Services delivers business services to BASF worldwide. It supports the company’s Business Units across key enabling functions such as Finance, Human Resources, Supply Chain, EHSQ (Environment, Health, Safety, Quality), Regulatory, IP (Intellectual Property), Real Estate Management and Inhouse Consulting – helping BASF operate efficiently and consistently across regions. With a strong focus on service excellence, digital enablement, and process harmonization, Global Business Services plays a key role in supporting BASF’s transformation and long-term competitiveness, while offering an engaging work environment aligned with the company’s culture and global standards.

Strengthening BASF's Presence in India

Earlier this year, BASF also announced the opening of a Global Digital Hub in Hyderabad. "The establishment of both Global Hubs in Hyderabad marks a significant milestone and opens a new chapter in BASF's long-standing presence in India. Building on our strong manufacturing and research and development footprint, this step directly supports our 'Winning Ways' strategy and strengthens our global capabilities. With both our Global Business Services and Global Digital Services operating in Hyderabad, we'll be able to harness shared strengths and collaboration opportunities, further reinforcing the city's growing strategic importance within BASF's global network," said Alexander Gerding, Managing Director, BASF India Limited & Head – BASF Group Companies in India.

About BASF

At BASF, we create chemistry for a sustainable future. Our ambition: We want to be the preferred chemical company to enable our customers' green transformation. We combine economic success with environmental protection and social responsibility. Around 108,000 employees in the BASF Group contribute to the success of our customers in nearly all sectors and almost every country in the world. Our portfolio comprises, as core businesses, the segments Chemicals, Materials, Industrial Solutions, and Nutrition & Care; our standalone businesses are bundled in the segments Surface Technologies and Agricultural Solutions. BASF generated sales of around €60 billion in 2025. BASF shares are traded on the stock exchange in Frankfurt (BAS) and as American Depositary Receipts (BASFY) in the United States. Further information at www.basf.com.

About BASF in India

BASF is well rooted in India and has successfully partnered India's progress for more than 130 years. As of the end of 2025, BASF had 2,455 employees in India with 8 production sites and 45 offices throughout the country. The Innovation Campus Mumbai and the Coatings Technical Center in Mangalore are both part of BASF's global technology platform. In 2025, BASF registered sales of approximately €2.2 billion to customers in India. Further information is available on www.basf.com/in.