

## General Terms and Conditions for Ticket Pre-Sales

Excerpt from the General Terms and Conditions of BASF Gastronomy for the purchase of tickets for events on the Genießerkalender (Connoisseurs Calendar) (Status: 17.01.2016):

- 11. Events of BASF Gastronomy with Ticket Pre-Sales
  - 11.1 Ticket for events can be purchased on [www.geniesserkalender.basf.de](http://www.geniesserkalender.basf.de). After the purchase, the tickets must be printed out by the buyer.
  - 11.2 Payment is possible by credit card, paypal, or by direct debit procedure. The total order price is due for payment immediately following the order.
  - 11.3 Already purchased tickets cannot be returned.
  - 11.4 In case of bad weather conditions and low interest, we reserve the right to cancel events. The ticket prices are reimbursed in this case.

### Alternative dispute resolution

**BASF does not participate in alternative dispute resolution procedures for consumer disputes.**