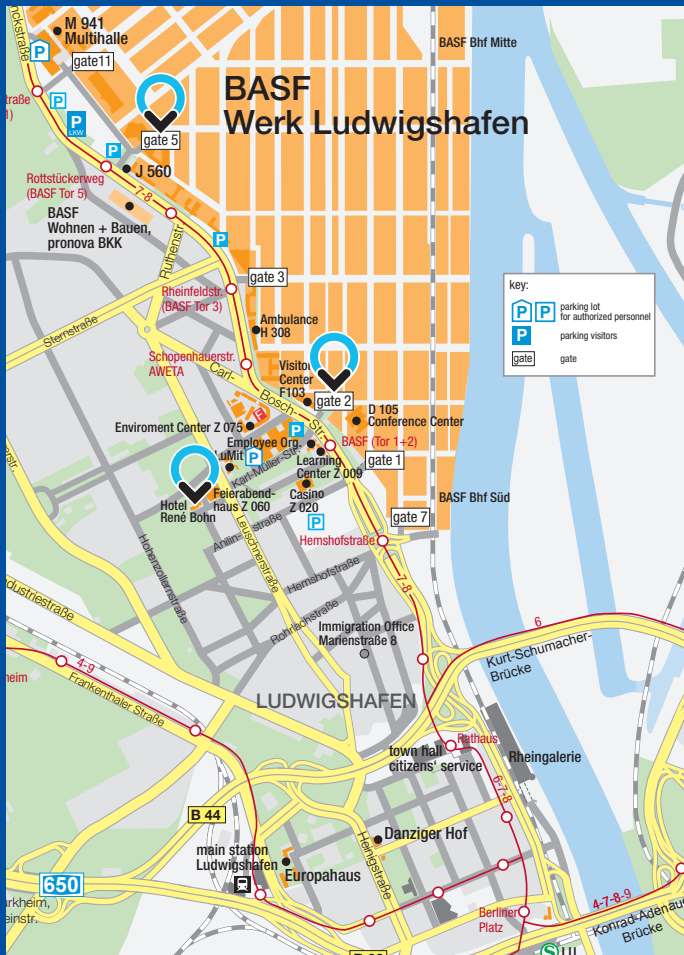


Information for visitors

- BASF recommends all visitors to book Site Shuttle trips from Gate 2 or Gate 5. These Gates are the central locations for the Site Shuttles, as well as the location of terminals at which visitors can register and book rides after completing the site security registration and receiving a visitor's pass. The Site Shuttles are free of charge and can be booked from 7 a.m. to 7 p.m. on Monday to Thursday, and 7 a.m. to 6 p.m. on Fridays.
- Guests at the René Bohn hotel can also travel directly from the hotel to an appointment on site: Simply open the app, book a Shuttle trip and get in at the hotel!



STANDORT SHUTTLE LUDWIGSHAFEN

powered by



The intelligent rideshare service for the Ludwigshafen site



Simply install the app, book a ride and arrive at your on-site destination quickly and safely



BASF
We create chemistry

1. Download the free app from the app store

- Scan the adjacent QR code to be redirected to the Site Shuttle app, or enter www.basf.com/siteshuttle in your browser.



2. Registration

- Register on the app and log in using your access data. Store a cellphone number when registering. It is required in order to use the text message service.

3. Visitor log-in

- To sign up as a visitor to the Ludwigshafen site please open the app menu (upper left side of your smartphone screen), select “Promo Codes” and enter the number of your visitor’s pass (e.g. “T12345678”).

4. Select entry and exit points

- Enter the number of passengers and the desired pick up point in the app. You can enter the target destination or target address in the next step.

5. Booking the ride

- Select your ride offer (“Book this ride”). You will then receive additional information on your shuttle including the license plate, the current location of the shuttle and the waiting time until the vehicle arrives.

6. Please enter the vehicle – your ride awaits!

- Lean back and relax. The app will keep you informed on your route and the remaining journey time during the trip.

7. Feedback? Please do!

- After the journey has been completed, a feedback questionnaire will appear on the app. We look forward to reading your feedback.

Important to know:

Please be punctual!

- Please keep your eye on your phone before the shuttle arrives. A text message about 2 minutes before the trip and again at the pick up time will remind you about the upcoming shuttle trip. Please be punctual, as the Site Shuttle will only wait for a maximum of 90 seconds at the agreed pick up point.

What should I do if I cannot make my trip?

- If you are unable to make a booked trip, please cancel this via the field in the lower section of the app. You will receive a cancellation notification which you must then confirm.