
Data protection

Privacy policy

BASF appreciates your visit to our website and your interest in our company.

Data protection is a top priority at BASF. Therefore, we would like to inform you in detail about it below:

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Data protection

A. Who is responsible for data processing and who is our data protection officer?

You can find the data controller [here](#).

Our data protection officer is:

Alexandra Haug
EU Data Protection Officer
67056 Ludwigshafen
+49 (0) 621 60-0
E-mail: data-protection.eu@basf.com

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B. What data do we process, for what purposes, for how long and on what legal basis?

In the following, we inform you about the data processing that takes place on our site (a), its purposes and legal basis (b) as well as the respective storage period and, if applicable, concrete options for objection and removal (c).

1. data processing in the context of checking access authorisation to the plant premises or access authorisation to BASF IT systems

1a. Data processing

As a chemical company, BASF has a high interest in security. In order to ensure this, we check whether there are valid reasons preventing entry to the site or access to BASF IT systems (hereinafter referred to as "authorisation check"). Without an Authorisation Check, a BASF Site ID Card authorising entry to the site or access to a BASF IT system cannot be issued.

We carry out the authorisation check for all persons who either want or need to enter our factory premises or require access to our IT systems. These are in particular:

- Visitors
- Suppliers and other transport service providers
- External employees (e.g. contractors, sub-contractors, freelancers and leasing staff)
- BASF employees
- Employees of tenants or site partners

In principle, we collect the following personal data from **all groups of people** at the ID card office:

- First name(all)
- Last name
- Date of birth
- Title according to ID card
- Photograph of you for the ID card created

If you are a **visitor**, only the following additional data will be processed, if given:

- Company/Forwarding
- Subcontractor
- Vehicle registration number when using an entry permit

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If you are **directly employed by BASF**, we process the personal data resulting from your employment relationship and required for the eligibility check, e.g. your BASF User ID, personnel number and cost centre. If you work for us as part of a delegation, we also process the information resulting from your residence permit.

If you are an **external employee**, we also process the following personal data:

- Other master data (e.g. name, BASF personnel number, company, contact details, visas, work permits, birth date)
- Data relevant for internal administration (e.g. BASF client, status of assignment, BASF user ID, plant number, etc.).
- Information relevant to the performance of your job with us (e.g. entry and exit permits, driving licence, safety briefings, BASF internal authorisations and permits, access authorisation to the plant).
- In the case of persons who are not nationals of an EU Member State, information relevant to the avoidance of activities that take place outside the legal requirements (so-called "undeclared work") (e.g. nationality, residence permit, etc.)

If you are an **employee of tenants or site partners**, we also process the following personal data:

- Company
- Subcontractor
- Birth name
- Call name (Voluntary)
- Expiry date identity card/passport
- Expiry date and type of VISA
- Business email
- Duration of the work assignment
- Vehicle registration number when using an entry permit
- Validity of driving licence/ ADR licence (forwarding staff)
- Activity
- Information on the order
- Vehicle registration number when using an entry permit

1b. Purposes and legal basis

We process your personal data above for the following purposes:

General: Compliance with the legal requirements of the Hazardous Incident Ordinance (*Störfallverordnung*)

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For **remote employees and service providers**: Maintaining and protecting the safety and security of our network and the security and functionality of our IT systems and websites;

On-Site: Maintaining and protecting the security of our premises and facilities (e.g. access control, issuing temporary access permits, issuing access prohibitions);

The legal basis for the aforementioned data processing is our overriding legitimate interest in ensuring the security of our factory premises, our facilities and our IT systems, as well as our overriding interest in efficiently handling the onboarding process with our external employees and service providers, Art. 6 (1) lit. f) GDPR.

In addition, BASF, as a so-called incident company, processes the above-mentioned personal data for the fulfilment of legal obligations from the Incident Ordinance. The legal basis is Art. 6 para. 1 lit. c) GDPR in conjunction with. §§ Sections 3 (1) no. 3; 4 no. 4; 6 (1) no. 1 of the Major Accidents Ordinance - 12th BImSchV (12. *Bundesimmissionsschutzverordnung*).

If and to the extent that personal data is processed for the purpose of combating undeclared work, e.g. nationality or residence permit, this data processing serves to comply with legal obligations. The legal basis is Art. 6 (1) (c) GDPR in conjunction with Section 404 (1) No. 1, (2) No. 3 SGB III Third Social Code (*Drittes Sozialgesetzbuch*) in conjunction with Sections 284 and 4 of the German Residence Act (*Aufenthaltsgesetz – AufenthG*).

1c. Storage period

We process your personal data for as long as is necessary for the duration of your access authorisation. In addition, we retain your personal data for four weeks after the expiry of your access authorisation in case you need to be pre-registered again due to a new registration. The legal basis for this data processing is our overriding legitimate interest in making the pre-registration process lean and efficient, Art. 6 para. 1 lit. f) GDPR.

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If you are banned from the premises, we will retain your data if, to the extent that and for as long as it is necessary for the enforcement of the ban. The legal basis is our overriding legitimate interest in exercising our house right, Art. 6 para. 1 lit. f) GDPR.

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2. log files

2a. Data processing

If you visit our website for information purposes only, i.e. do not register or otherwise transmit data (e.g. via a contact form), the following information is automatically transmitted from your browser to our server:

- IP address of your terminal
- Information about your browser
- Name of the website from which you are visiting us
- Name of the accessed offer page (URL) or the accessed file
- Date and time of your visit
- Status information such as error messages
- Transferred data volumes and access status (file transferred, file not found, etc.)
- Operating system and version of the operating system of your computer as well as the name of your access provider

2b. Purposes and legal basis

When you visit the BASF website, we use the IP address and the other data automatically transmitted by your browser to our server under section B. 1 a in order to

- (i) To be able to provide you with the requested content
- (ii) Ensure the security and stability of our website and track unauthorized use
- (iii) to enable a comfortable use of our website.

The legal basis for data processing is Art. 6 para. 1 p. 1 lit. f GDPR. Our legitimate interest follows from the data processing purposes listed above. In no case do we use the collected data for the purpose of drawing conclusions about your person.

2c. Storage period

The data is deleted as soon as it is no longer required to achieve the purpose for which it was collected. In the case of the collection of data for the provision of the website, this is the case when the respective session has ended. In the case of storage of data in log files, this is the case after seven days at the latest. Storage beyond this period is

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possible. In this case, the IP addresses are anonymised by deleting the last eight bits so that it is no longer possible to assign the calling client.

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3. cookies

3a. Data processing and respective legal basis

We use cookies on our website. These are text information that can be stored in the browser on the end device of the viewer in each case to a visited website (web server, server). The cookie is either sent to the browser by the web server or generated in the browser by a script (JavaScript). The web server can read this cookie information directly from the server or transfer the cookie information to the server via a script on the website during subsequent, renewed visits to this page. Cookies do not cause any damage to your end device and do not contain viruses, Trojans or other malware.

Information is stored in the cookie that arises in connection with the specific end device used. However, this does not mean that we gain direct knowledge of your identity.

We generally use the following cookies:

- Essential cookies

These cookies are necessary for the website to function. Generally, these cookies are only set in response to actions you take that correspond to a service request, such as setting your privacy preferences, logging in or filling out forms. You can set your browser to block these cookies or to notify you of these cookies. However, some areas of the website will not work if you do this.

The legal basis for the processing of these cookies is Art. 6 para. 1 p. 1 lit. f GDPR. Our legitimate interest follows from the data processing purposes listed under B.1.b..

- Performance cookies

These cookies allow us to count visits and traffic sources so that we can measure and improve the performance of our website. They help us answer questions about which pages are most popular, which are least used and how visitors move around the site. All information collected by these cookies is aggregated and therefore anonymous. If you do not allow these cookies, we will not be able to know when you visited our website.

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The legal basis for the processing of these cookies is your consent in accordance with Art. 6 (1) p. 1 lit. a GDPR, which you have given us by your selection in the cookie banner or in our data protection preference centre.

You have the right to withdraw your consent at any time without affecting the lawfulness of the processing carried out on the basis of the consent until withdrawal. To do this, please change the settings in the Data Protection Preference Centre.

- Functional cookies

These cookies enable the website to provide enhanced functionality and personalisation. They may be set by us or by third parties whose services we use on our sites. If you do not allow these cookies, some or all of these services may not work properly.

The legal basis for the processing of these cookies is your consent in accordance with Art. 6 para. 1 p. 1 lit. a GDPR, which you have given us by your selection in the cookie banner or in our data protection preference centre.

You have the right to withdraw your consent at any time without affecting the lawfulness of the processing carried out on the basis of the consent until withdrawal. To do this, please change the settings in the Data Protection Preference Centre.

- Cookies for marketing purposes

These cookies can be set through our website. They can be used by our advertising partners to profile your interests and show you relevant ads on other websites. If you do not allow these cookies, you will experience less targeted advertising.

The legal basis for the processing of these cookies is your consent in accordance with Art. 6 para. 1 p. 1 lit. a GDPR, which you have given us by your selection in the cookie banner or in our data protection preference centre.

You have the right to withdraw your consent at any time without affecting the lawfulness of the processing carried out on the basis of the consent until withdrawal. To do this, please change the settings in the Data Protection Preference Centre.

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3b. Specific use of cookies, purposes and storage period

Specifically, we use the following cookies, depending on the cookie preferences you set in the Privacy Preference Centre. Only the absolutely necessary cookies are activated by default.

Essential cookies:

Cookie subgroup	Cookie	Cookies used	Purpose	Validity
Secsys.basf.com	accessToken	First Party	This cookie logs the user out after 30 minutes of inactivity.	Session/30 Min
Secsys.basf.com	JSESSIONID	First Party	This cookie is required for registration through the BASF Federation Service	30 min /invalid after successful registration Fed. Service

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4. contact form and e-mail

4a. Data processing

Our websites contain contact forms as well as links for sending an e-mail directly to us. If you use one of these contact forms, the data entered in the input mask will be transmitted to us and processed. The mandatory data that must be filled in to contact us electronically via the respective contact form are marked there with (*). If you provide us with additional data, this is done voluntarily.

Should you use the direct sending of an e-mail to us, we process the associated e-mail metadata as well as the content of the message.

4b. Purposes and legal bases

Your data will be processed to enable us to contact you and process your request and to provide our respective services, as well as to prevent misuse of the contact form and to ensure the security of our information technology systems.

The legal basis for the processing of the mandatory data is Art. 6 para. 1 p. 1 lit. f GDPR. The aforementioned purposes also constitute the legitimate interest in processing the data. If the contact is aimed at concluding a contract, the additional legal basis for the processing is Art. 6 (1) sentence 1 lit. b GDPR. The legal basis for the processing of the data voluntarily provided to us by you is your consent pursuant to Art. 6 para. 1 p. 1 lit. a GDPR.

4c. Storage period

The personal data of the data subject shall be deleted or blocked as soon as the purpose of the storage ceases to apply. Storage may also take place if this has been provided for by the European or national legislator in Union regulations, laws or other provisions to which the person responsible is subject. The data will also be blocked or deleted if a storage period prescribed by the aforementioned standards expires, unless there is a necessity for the continued storage of the data for the conclusion or fulfilment of a contract.

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In the case of consent, you have the right to revoke it at any time without affecting the lawfulness of the processing carried out on the basis of the consent until revocation. Please inform your respective contact partner at our company.

5. user account

If you have been registered through the BASF registration process 3IAM, we process the following personal data to enable you to access our website and to manage your user account:

- User name
- First and last name
- E-mail address
- Password

The legal basis for this data processing is our legitimate interest pursuant to Art. 6 para. 1 lit. f) GDPR, which consists of the above-mentioned purposes.

6. maintain and protect the safety of our premises

For the purpose of preventing and detecting security risks, fraudulent actions or other criminal or harmful actions, we process master data and contact data in order to identify data subjects, e.g. in the context of service provider onboarding or in the context of granting access to customer portals. In particular, in concrete cases of suspicion, we evaluate booking data recorded in the access system for the purpose of identifying and determining possible suspects. This data is also evaluated in the event of enquiries by investigating authorities, if and to the extent that the enquiry relates to this. The legal basis for this data processing is our overriding legitimate interests, which result from the aforementioned purposes, Art. 6 para. 1 lit. f) GDPR.

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C. From whom do we receive your data?

Without the personal data mentioned in Art. B.1, we cannot carry out the eligibility check. We receive your personal data as part of the onboarding process from the company for which you work or from you yourself if you work for us on a freelance basis, for example. If and to the extent that we receive your personal data from the company for which you work, the company is an independent controller.

When you visit our website, the information mentioned in section B. 2. a. as well as the information from the cookies classified as absolutely necessary are automatically processed on your terminal device. The transmission of this information is voluntary. Without the provision of this personal data, we cannot display the requested page to you.

When you

- allow us to use cookies that are not classified as essential, or
- want to get in touch with us and send us an e-mail or use our contact form.

the transmission of the information is voluntary.

Regarding your contact, without the provision of the personal data required in the individual case, we will not be able to answer your enquiry in the selected manner, or at least not optimally. As far as cookies are concerned, the lack of consent may lead to a restriction of the functionality of the website or parts thereof. Embedded videos cannot be played without your consent.

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D. Who do we share your personal data with?

Within our company, only persons and bodies will have access to your aforementioned personal data insofar as they need it to fulfil the above-mentioned purposes.

We also work together with IT service providers if and to the extent that this is necessary for the operation of this platform. These IT service providers will only act on our instructions and are contractually obliged to comply with the applicable data protection requirements. These service providers are in particular:

BASF Digital Services GmbH, Pfalzgrafenstraße 1, 67061 Ludwigshafen, Germany

Atos Information Technology GmbH, Otto-Hahn-Ring 6, 81739 Munich, Germany

Nexus Technology GmbH, Carl-Zeiss-Str. 2, 76275 Ettlingen, Germany

Your personal data will only be disclosed to persons and departments (e.g. prevention service, plant security service, medical service, ordering office) who need this information in the course of their duties to fulfil contractual and legal obligations and to represent the legitimate interests of BASF or a third party (e.g. government agency). If you or your employer work directly or as a subcontractor for a company other than BASF but located on BASF's premises, personal data will be shared with that other company. This other company will act as an independent data controller of the personal data received from BASF in accordance with this Privacy Policy. If you have any questions, comments or complaints about how these other companies process the personal data they receive from BASF in accordance with this Privacy Statement, you can contact the responsible person within these other companies at any time.

Within the BASF Group, your personal data will only be shared with other BASF Group entities if they perform central tasks (e.g. management of logistics processes, IT systems, etc.). If your personal data is processed by another BASF entity, this will also be done in accordance with this Privacy Policy and only for the purposes described above (in this case, all references to BASF should be understood as references to that entity). In certain cases, IT service providers and their employees may have access to

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your personal data to the extent necessary for the proper functioning of our IT systems. BASF may decide to share personal data with your employer or your employer's principal upon request in order to comply with contractual and/or legal obligations. Your employer will act as an independent controller of the personal data received from BASF in accordance with this Privacy Policy. If you have any questions, comments or complaints about how your employer processes the personal data it receives from BASF in accordance with this Privacy Statement, you may contact the appropriate person at your company at any time. Finally, personal data may be disclosed to third parties if this is necessary to fulfil contractual and legal obligations or to exercise, enforce or defend legal rights, as permitted by law. These third parties include, but are not limited to:

- Public services (e.g. Social Security Office, FOD Finance);
- Inspection services of the competent federal or regional public services;
- Police or other services with police powers;
- International organizations (e.g. European Commission, European Grant Fund);- Courts and tribunals, law firms and lawyers;- Information and consultation obligations towards joint bodies (trade union delegation, works council, prevention and protection at work committee);

Otherwise, we will only pass on your data to third parties if:

you have given your express consent to this in accordance with Art. 6 para. 1 p. 1 lit. a GDPR,

the disclosure is necessary in accordance with Art. 6 (1) p. 1 lit. f GDPR for the assertion, exercise or defense of legal claims and there is no reason to assume that you have an overriding interest worthy of protection in the non-disclosure of your data,

there is a legal obligation for the disclosure pursuant to Art. 6 (1) sentence 1 lit. c GDPR, or

this is legally permissible and necessary for the fulfilment of contractual relationships with you according to Art. 6 para. 1 p. 1 lit. b GDPR.

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Your personal data will only be passed on to service providers in a third country if the special requirements of Art. 44 ff. GDPR are fulfilled.

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E. How do we secure your personal data?

BASF uses technical and organizational security measures to protect your personal data from accidental or intentional manipulation, loss, destruction or access by unauthorized persons. Our security measures are continuously revised in line with technological developments.

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F. What rights do you have?

You have certain rights under the General Data Protection Regulation:

Right of access: The right of access allows you to obtain information about your personal data that we process and certain other information (such as that provided in this privacy notice);

Right to rectification: If your personal data is inaccurate or incomplete, you have the right to rectification;

Right to erasure: On the basis of the so-called "right to be forgotten", you can demand the erasure of your personal data, unless there is a duty to retain it. The right to erasure is not a right without exception. For example, we have the right to continue processing your personal data if such processing is necessary to comply with our legal obligations or to assert, exercise or defend legal claims;

Right to restrict processing: This right includes the restriction of the use or the manner of use. This right is limited to specific cases and exists in particular if: (a) the data is inaccurate; (b) the processing is unlawful and you object to erasure; (c) we no longer need the data but you need the data to assert, exercise or defend legal claims. If processing is restricted, we may continue to hold the data but not use it. We keep a list of those who have exercised the right to restrict processing in order to be able to ensure this restriction;

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Right to data portability: This right implies that we transfer your personal data in a structured, common and machine-readable format for your own purposes, if technically possible;

Right to object: You may object to the processing of your personal data if it is processed on the basis of legitimate interests, in particular in the case of direct marketing.

Right to withdraw your consent: If you have given us your consent, you have the right to withdraw your consent at any time. Such a withdrawal does not affect the lawfulness of the processing carried out on the basis of the consent until the withdrawal.

Exercising these rights is free of charge for you. However, you must prove your identity with two factors. We will use reasonable efforts in accordance with our legal obligations to transfer, correct or delete your personal data in our file systems.

To exercise your rights, please contact us e.g. by e-mail or by post.
You will find the contact details under section A.

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G. Where can you complain?

You have the possibility to lodge a complaint with the data protection officer mentioned in this privacy statement (for contact details, see section A) or with a supervisory authority, in particular in the Member State of your residence, workplace or the place of the alleged infringement.

In any case, you can contact:

The State Commissioner for Data Protection and Freedom of Information of Rhineland-Palatinate

Hintere Bleiche 34

55116 Mainz

<https://www.datenschutz.rlp.de/de/general-storage/footer/ueber-den-ldi/kontakt/>

E-mail: poststelle@datenschutz.rlp.de

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H. Data protection for minors

This website is intended for persons who are at least 18 years old. If a minor submits personal data via this website, we will delete this data and not process it further as soon as we become aware of the minor.