1. **SAP Ariba Help Center**
   - Contact Ariba Customer Support
   - Access Ariba Documentation and FAQ
   - Find Ariba Tutorial Videos
1. SAP Ariba Help Center

In the Ariba Help Center you can:

- Contact Ariba Customer Support
- Access Ariba Documentation and frequently asked questions (FAQs)
- Find Ariba Tutorial Videos

The two most important videos are:

- Participating in events
- Responding to RFPs
Access SAP Ariba Help Center

The Help Center is available on the top right corner of your SAP Ariba Cloud Application.
**Ariba Learning - Documentation and FAQ**

Insert the topic you need help with and click on [search](#) and you will be able to access FAQ, tutorials, articles and multiple types of documentation.

### Topics we recommend for you

**Procurement operations desk for sourcing solutions**

*This guide is for SAP Ariba administrators and users who configure and use the procurement operations desk capability in SAP Ariba Sourcing. The procurement operations desk capability in SAP Ariba Sourcing helps operational sourcing agents to manage their tasks associated with multiple sourcing.*

- **New feature**
- Nov 11, 2021

**Event management guide**

*User Guides How to create and manage SAP Ariba Sourcing events.*

- **Sourcing event**
- Dec 10, 2021

**Event management guide**

*This guide is for SAP Ariba users who create, manage, and award SAP Ariba Sourcing events. Buyers create sourcing events to collect business and pricing information from suppliers. Read this guide if you're a procurement professional who: Creates Request for Information (RFI) events to explore solutions to...*  

- **New feature**
- Nov 11, 2021

**How to accept the bidder agreement and complete event prerequisites**

*How to accept the bidder agreement and complete event prerequisites Procedure: If you are not already viewing the event, open the Events table for a buyer. Click the event name in the Events table. Click Review Prerequisites. SAP Ariba displays the Review and Accept Prerequisites page. Note To...*  

- **Event bidder agreement**
- Nov 11, 2021
Contact Ariba Customer Support

4 You can also be contacted by Ariba, click on "Contact us"

5 Type your issue and click on "Contact us" on the bottom of the page
Contact Ariba Customer Support

6. You need to provide complete information about the issue and contact details.

7. You can also choose which is the best way to be contacted by Ariba.
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