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Based on international standards, BASF's Compliance Program combines important laws and company-internal policies – often exceeding legal requirements – with external voluntary commitments to create a framework that regulates how all BASF employees interact with business partners, officials, colleagues and society. The Compliance Hotline can be used by employees and other interested persons to report any suspected or actual violation of law or Company policy.

Compliance Hotlines

Europe	Hotline-No.
Germany	0800 7142128
Austria	0800 187 3689
Switzerland	0800 561996
France	0800 900 682
Italy	+39 02 29063302 / +39 02 29063311
Spain and Portugal	00 800 3772 6652
Netherlands and Belgium	0800 50 557
United Kingdom and Ireland	+44 0800 374199
Denmark	+45 8088 4368
Finland	+358 0800 116773
Norway	+47 800 14870
Sweden	+46 0200 285415
Latvia	+371 8000 26 70
Lithuania	+370 8800 30 44
Poland	+48 22 290 6090
Czech Republic	+421 2 572 00 444
Slovakia	+421 2 572 00 444
Hungary	+36 1 7001488
Bulgaria	+359 2 98 09 445
Romania	+40 21 31 66 811 / +40 744 91 74 04
Croatia	+38514925425
Slovenia	+386 1 438 0021
Serbia	+381 11 20 76 850
Russia and Belarus	+7 495 7873000
Ukraine	+380 95 282 6127
Turkmenistan, Kazakhstan, Uzbekistan	+7 7273 544 311
Azerbaijan	+994 12 404 5555
Turkey	+90 212 2270 201
Greece	+30 800 11 59999

Africa and Middle East	
Middle East and Egypt	+90 212 2270 201
Africa	+27 11 476 1776
North America (incl. Central America)	
USA and Canada	1-800-241-1280
Mexico	01-877-433-3051
Costa Rica	0800-011-4114 / 800-241-1280
Rep. Dominica	1-888-7515-458
El Salvador	800-1785 / 800-241-1280
Panamá	800-2288 / 800-241-1280
Honduras	800-0123 / 800-241-1280
Guatemala and Nicaragua	999-91-90 / 800-241-1280
South America	
Argentina	0800 666 2990
Bolivia	800 104 065
Brazil	0800 600 5863
Chile	800 914 702
Colombia	01800 518 9363
Ecuador	1 800 000 194
Paraguay	009800120000
Peru	0800 78413
Uruguay	000 405 4787
Venezuela	0800 100 9196



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Asia Pacific	Hotline-No.
Australia	+61 2 9258 6119
Bangladesh	+880-2 9550705
China, Taiwan, Hong Kong	+86 21 6275 8810
China: BASF-YPC Company Ltd.	+86 25 68156198
India	+91-22 6760 6099
Indonesia	+62-21 70884203
Japan	+81 3 6271 9723
Korea	+82 2 3703 8700
Malaysia	+60 3 1800-885-130
New Zealand	+64-9 977 5077
Pakistan	+92 21 3452 6398
Philippines	+63 2 758 1278
Singapore	+65 65369209
Sri Lanka	+91-11 4621939
Thailand	+66 2 5132628
Vietnam	+84 28 3821 2357 / +84 24 3824 8522