

1. Scope of Application

1.1

All supplies and the services associated with them shall be provided exclusively on the basis of these General Conditions of Sale.

1.2

References made by Buyer to his own general terms and conditions are hereby rejected. These General Conditions of Sale shall also apply to all future business. Deviation from these General Conditions of Sale require the explicit written approval of BASF Hellas S.A. (hereinafter "**BASF**").

2. Offer and Acceptance

All BASF's quotations are non-binding and without obligation and must be seen as invitations to Buyer to submit a binding offer. The contract is concluded by Buyer's order (offer) and by BASF's acceptance. In case the acceptance differs from the offer, such acceptance constitutes a new non-binding offer of BASF.

3. Product quality, specimens and samples; guarantees

3.1

Unless otherwise agreed, the quality of the goods is exclusively determined by BASF's product specifications. Identified uses under the European Chemicals Regulation (REACH) relevant for the goods shall neither represent an agreement on the corresponding contractual quality of the goods nor the designated use under this contract.

3.2

The properties of specimens and samples are binding only insofar as they have been explicitly agreed to define the quality of the goods.

3.3

Quality and shelf-life data as well as other data constitute a guarantee only if they have been agreed and explicitly designated as such.

3.4

BASF shall comply with the obligations established pursuant to REACH Regulation with regard to the standard information required. The Buyer warrants that the Consumers will be provided with user manuals and other necessary documentation indicated by BAF.

4. Advice

Any advice rendered by BASF is given to the best of his knowledge. Any advice and information with respect to suitability and application of the goods shall not relieve Buyer from undertaking his own investigations and tests.

5. Prices

If BASF's prices or BASF's terms of payment are generally altered between the date of contract and dispatch, BASF may apply the price or the terms of payment in effect on the date of dispatch. In the event of a price increase, BASF will promptly inform the Buyer about the new price and Buyer is entitled to withdraw from the contract by giving notice to BASF within 14 days after notification of the price increase.

6. Application of INCOTERMS, Delivery

6.1

Delivery shall be effected as agreed in the contract. Trade terms shall be interpreted in accordance with the most current INCOTERMS on the date the contract is concluded.

6.2.

BASF is entitled to undertake and invoice for partial deliveries provided that the delivered goods are of use for the Buyer according to the contractually intended purpose of the contract, the delivery of the remaining goods is secured, and the partial delivery does not result in substantial additional work or expenses for the Buyer (unless BASF agrees to cover such expenses).

6.3.

Delivery dates or deadlines specified by BASF are at all times estimates only and non-binding unless fixed delivery dates or deadlines have been explicitly confirmed or agreed.

7. Damage in Transit

Notice of claims arising out of damage in transit must be lodged by Buyer directly with the carrier within the period specified in the contract of carriage and BASF shall be provided with a copy thereof.

8. Compliance with legal requirements

Unless specifically agreed otherwise, Buyer is responsible for compliance with all applicable laws and regulations regarding import, transport, storage and use of the goods.

This also includes the regular and successful conduct of all necessary training on the handling and use of the goods (in particular, but not restrictively, the training required by REACH).

9. Delay in Payment

9.1

Failure to pay the purchase price by the due date constitutes a fundamental breach of contractual obligations.

9.2

In the event of a default in payment by Buyer, BASF is entitled to charge interest on the amount outstanding at the rate of 9 percentage points above the base interest rate announced by the Bank of Greece at the time payment is due if the amount is invoiced in euros, or, if invoiced in any other currency, at the rate of 9 percentage points above the discount rate of the main banking institution of the country of the invoiced currency at the time the payment is due.

10. Buyer's rights regarding defective goods

10.1

Goods delivered are free from legal and physical defects. The Buyer shall inspect the goods for defects immediately upon receipt. BASF must be notified of any defects that can be discovered during routine inspection without delay but at the latest within four weeks of receipt of the goods; other defects must be notified without delay but at the latest within four weeks after they are discovered. Notification must be in writing and must precisely describe the nature and extent of the defects.

10.2

If the goods are defective and Buyer has duly notified BASF in accordance with item 10.1, Buyer has its statutory rights to:

- at the choice of the Buyer to ask BASF to remedy the defect or supply Buyer with non-defective replacement goods provided that this does not cause unreasonable inconvenience to Buyer.
- withdraw from the contract.
- or demand a reduction in the purchase price.

10.3

With regard to claims for compensation and reimbursement of expenses on a defect, item 11 applies.

11. Liability**11.1**

BASF shall be generally liable for damages in accordance with the applicable law. For culpable damages BASF shall be liable – irrespective of the legal grounds – only in cases of willful misconduct and gross negligence. BASF is not liable for slight negligent violation of fundamental or non-fundamental contractual obligations or non-performance of its contractual obligations by reason of circumstances beyond its control.

11.2

The limitations of liability according to item 11.1 shall not apply

- a) to damages due to injuries to life or health, violations of personality, freedom, or honor.
- b) in cases which fall under a quality guarantee rendered by BASF;
- c) to claims of the Buyer under the law on product liability, unless the Buyer was aware of the defects of the product or the lack of agreed qualities at the time of the receipt of the goods; or the damages were caused by the Buyer; or the breach is due to materials used by the Buyer.

11.3

BASF is not liable to Buyer in case of impossibility or delay in the performance of its supply obligations if the impossibility or the delay is due to orderly compliance of regulatory and legal obligations in connection with the European Chemicals Regulation (REACH) being triggered by Buyer.

12. Statute of limitation**12.1**

The limitation period for claims due to material and legal defects shall be two years from receipt of the goods. In the event that the parties have agreed an acceptance, the limitation period begins with the acceptance.

12.2

The limitation period for damage claims based on contract and/or tort shall be 5 years starting from the statutory begin of the limitation period.

12.3

- a) Contrary to items 12.1 and 12.2, the statutory limitation period shall apply in the event a mandatory provision of the applicable law so prescribes

13. Set off, Right of retention

Buyer may only set off claims from BASF against or exercise rights of retention based on an undisputed or finally adjudicated counterclaim.

14. Security

If there are reasonable doubts as to Buyer's ability to pay, especially if Buyer is in default of payment, BASF may, subject to further claims, revoke agreed credit periods and make further deliveries or request prepayments dependent on the provision of sufficient security.

15. Retention of Title**15.1 Simple Retention of Title**

Title to the goods delivered shall not pass to Buyer before the purchase price has been paid in full.

15.2 Expanded Retention of Title

In case Buyer has paid the purchase price for the goods delivered but not yet completely fulfilled other debts arising out of his business relationship with BASF, BASF retains, in addition, title to the goods delivered until all such outstanding debts have been completely paid.

15.3 Retention of Title with processing clause

In the event Buyer processes the goods delivered by BASF, BASF shall be considered manufacturer and shall directly acquire sole title to the newly produced goods. If the processing involves other materials, BASF shall directly acquire joint title to the newly produced goods in the proportion of the invoice value of the goods delivered by BASF to the invoice value of the other materials.

15.4 Retention of Title with combination and blending clause

If the goods delivered by BASF are combined or blended with material owned by Buyer, which has to be considered the main material, it is deemed to be agreed that Buyer transfers to BASF the joint title to such main material in the proportion of the invoice value of the goods delivered by BASF to the invoice value (or, if the invoice value can not be determined to the market value) of the main material. Buyer holds in custody for BASF any sole or joint ownership originating therefrom at no expense for BASF.

15.5 Extended Retention of Title with blanket assignment

Buyer shall have in the ordinary course of business free disposal of the goods owned by BASF, provided that Buyer meets its obligations under the business relationship with BASF in due time. Buyer already assigns to BASF all claims in connection with the sale of goods to which BASF reserves the right of retention of title when concluding the sales agreement with BASF; should BASF have acquired joint title in case of processing, combination or blending, such assignment to BASF takes place in the proportion of the value of the goods delivered by BASF with retention of title to the value of the goods of third parties with retention of title. Buyer already assigns to BASF any future confirmed balance claims under current account agreements in the amount of the outstanding claims of BASF when concluding the sales agreement with BASF.

15.6 Right of Access/Disclosure

At the request of BASF, Buyer shall provide all necessary information on the inventory of goods owned by BASF and on the claims assigned to BASF. Furthermore, at the request of BASF, Buyer shall identify on the packaging BASF's title to the goods and shall notify its customers of the assignment of the claims to BASF.

15.7 Late Payment

In the event of late payment by Buyer, BASF is entitled, without rescinding the sales agreement and without granting a period of grace, to demand the temporary surrender of the goods owned by BASF at Buyer's expense and to revoke the permission for the Buyer to dispose of and process the goods.

15.8 Partial Waiver clause

Should the realizable value of the securities exceed BASF's open claims by more than 10%, BASF waives securities to

this extent upon request of the Buyer. BASF shall have the right to select the goods for which the securities are waived.

16. Force Majeure

To the extent any incident or circumstance beyond BASF's control (including natural occurrences, war, strikes, lock-outs, shortages of raw materials and energy, obstruction of transportation, breakdown of manufacturing equipment, cyberattacks, fire, explosion, epidemics or pandemics (whether officially declared by the WHO as such or not) acts of government), reduces the availability of goods from the plant from which BASF receives the goods such that BASF cannot fulfill its obligations under this contract (taking into account on a pro rata basis other internal and external supply obligations), BASF shall (i) be relieved from his obligations under this contract to the extent BASF is prevented from performing such obligations and (ii) have no obligation to procure goods from other sources. The first sentence does also apply to the extent such incident or circumstance renders the contractual performance commercially useless for BASF over a long period or occurs with suppliers of BASF. If the aforementioned occurrences last for a period of more than 3 months, BASF is entitled to withdraw from the contract without the Buyer having any right to compensation.

17. Place of payment

Regardless of the place of delivery of goods or documents, the place of payment shall be BASF's place of business.

18. Data and Information Systems Protection

18.1

In case the Buyer, in the course of the performance of the respective contract, receives from BASF or otherwise obtains personal data related to employees of BASF (hereinafter referred to as "Personal Data") the following provisions shall apply.

If processing of Personal Data disclosed in the aforementioned manner is not carried out on behalf of BASF, Buyer shall only be entitled to process Personal Data for the performance of the respective contract. Buyer shall not, except as permitted by applicable laws, process Personal Data otherwise, in particular disclose Personal Data to third parties and/or analyze such data for its own purposes and/or form a profile. This also applies to the use of anonymized data.

Buyer shall ensure that Personal Data is only accessible by its employees, if and to the extent such employees require access for the performance of the respective contract (need-to-know-principle). Buyer shall structure its internal organization in a way that ensures compliance with the requirements of data protection laws. In particular, Buyer shall take technical and organizational measures to ensure a level of security appropriate to the risk of misuse and loss of Personal Data.

Buyer will not acquire ownership of or other proprietary rights to the Personal Data and is obliged, according to applicable laws, to rectify, erase and/or restrict the processing of the Personal Data. Any right of retention of Buyer with regards to Personal Data shall be excluded.

In addition to its statutory obligations, Buyer shall inform BASF in case of a Personal Data breach, in particular in case of loss, without undue delay, however not later than 24 hours after having become aware of it. Upon termination or

expiration of the respective contract Buyer shall, according to applicable laws, erase the Personal Data including any and all copies thereof.

18.2

Information on data protection at BASF is available under <https://www.basf.com/global/en/legal/data-protection-at-basf.html>.

18.3

BASF provides to the Buyer only the corresponding interfaces for placing electronic orders. The Buyer must carefully handle the access data (username and password) provided to him. In the event of loss of the passwords or their unauthorized use, the Buyer must immediately notify BASF. The Buyer is liable to BASF for any damages resulting from the delayed notification to BASF about such loss or unauthorized systems breach.

19. Jurisdiction

Exclusive place of jurisdiction for any dispute arising out of or in connection with this contract shall be the principle place of business of BASF. BASF shall have the option to sue Buyer at the court having jurisdiction over Buyer's principal place of business.

20. Applicable law

The contractual relationship shall be governed by the laws of Greece, excluding the rules on the international conflicts of laws and excluding the provisions of the United Nations Convention on Contracts for the International Sale of Goods dated 11 April 1980 (CISG).

21. Contract Language

If these General Conditions of Sale are made known to Buyer in another language, in addition to the language in which the sales contract has been concluded (Contract Language), this is merely done for Buyer's convenience. In case of differences of interpretation, the version in the Contract Language shall be binding.