



Customer Service Officer for BTC department

Are you fluent in English language and do you have excellent communication skills? Apply now and join our team in Bratislava as Customer Service Officer for our BTC department.



LOCATION
Bratislava



COMPANY
BASF Slovensko, spol. s r.o.



WORKING AREA
Customer Service



CONTRACT TYPE
Full time

RESPONSIBILITIES

- You will act as the key interface between BASF and BTC internal departments, the external sales force and our customers base to ensure sales order fulfilment, providing the highest level of customer service at all times.
- order progression management for allocated customers within Central European countries.
- efficient and prompt handling of customer complaints, involving external sales team and technical groups if necessary.
- maintaining close contact with BASF internal departments, logistics, local finance to ensure that the needs and requirements of customers are met.

BENEFITS

- Exciting opportunity to shape the future of our business and continuous development of your professional and personal skills.
- Challenging career opportunities in an international company
- Multiple company benefits such as flexible working time model, performance-based bonus system etc.

ABOUT US

At BASF, the chemistry is right. Because we are counting on innovative solutions, on sustainable actions, and on connected thinking. And on you. Become a part of our formula for success and develop the future with us – in a global team that embraces diversity and equal opportunities irrespective of gender, age, origin, sexual orientation, disability, or belief.

Please apply by sending your CV in English and Slovak to Gabriel Meixner <gabriel.meixner@basf.com>

Together we can accomplish everything. Through the power of connected minds.

Internal