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1. SAP Ariba Help Center

- In the Ariba Help Center you can:
  - Contact Ariba Customer Support
  - Access Ariba Documentation and frequently asked questions (FAQs)
  - Find Ariba Tutorial Videos

- The two most important videos are:
  - Participating in events
  - Responding to RFPs
Access SAP Ariba Help Center

The Help Center is available on the top right corner of your SAP Ariba Cloud Application.
Contact Ariba Customer Support

3. Insert the topic you need help with and click Update.
4. You can get help by different channels e.g. click on Get help by phone.
Contact Ariba Customer Support

SAP Ariba Phone Support

Provide the following information, and the next available specialist will call you.

Problem Description

- Short Description: *Auction*
  - Do you require assistance bidding in an event that closes within the next 60 minutes?
    - Yes  
    - No

Contact Information

- First Name: *Karl*
- Last Name: *Otto*
- User ID: *Power@supplier.de*
- Company: *Power GmbH*
- Email: *corinna-maria.helbig@partners.basf.com*
- Phone: *Please Select*
  - Country Code: [Select Country]
  - Area Code: [Enter Area Code]
  - Number: [Enter Phone Number]
  - Extension: [Enter Extension]

- *My phone number is correct.*
- *Do not record this phone call.*
- *Ariba Network ID: *AN01059621225-T*

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the Ariba Privacy Statement and applicable law.

[Submit]  [Cancel]
Ariba Learning – Documentation and FAQ’s

Access Ariba Product Documentation, FAQ’s, Articles and Tutorials
We create chemistry